MSF is committed to providing safe, effective, and people-centered medical care.

On World Patient Safety Day, our staff from around the world share what patient safety means to them.
Patient safety in my work means teaching community members about how to protect themselves and their family members from tuberculosis.

It [also] means having an environment where health workers feel comfortable to discuss and report incidents that [may] compromise patients' health, as well as take necessary actions to avoid such incidents in the future.

OSMAN BANGURA
MSF Health Promotion Supervisor
Makeni, Sierra Leone
“Patient safety for me means to protect our patients from harm, whilst providing the best quality care possible in our environments. We must continually reflect, learn, and improve our services, [and work] as a team to put our patients first and prioritize effective health care.”

SHAMSUN NAHER LUCKY
MSF Head Nurse
Kutupalong, Bangladesh

WORLD PATIENT SAFETY DAY 2021
In my position, I’m constantly involved in various aspects related to patient safety. One of them is to ensure the provision of clean water, waste management, and universal precautions—which keep patients safe from infection in medical facilities. These are vital for providing safe, quality medical care.

DR. AURORA REVUELT

MSF Health Advisor
Latin America
“MSF’s maternity hospital in Khost, Afghanistan, is an example of how much we can do to save women and newborn's lives when we center the whole person, their dignity, and their community.

That's at the heart of patient safety.”

DR. RASHA KHOURY
MSF OBGYN
New York, United States
Patient safety is about placing the needs of our patients and their caregivers at the center of our care. It means understanding the community's doubts and concerns and the hurdles they face to accessing care. It means being able to identify and openly acknowledge what we are doing wrong, face our mistakes, and learn from them so that they are not repeated.

DR. CRISTIAN CASADEMONT
MSF Medical Director
Barcelona, Spain
Patient safety is providing health staff from the local community with quality training so that they are prepared to provide the best possible care to their patients.

This is what we are doing right now in Brazil—supporting local health staff so that they are ready to respond to a possible third wave of COVID-19, or any other epidemic.
WORLD PATIENT SAFETY DAY 2021

Thanks to our staff and all health care workers around the world who are working to continually improve patient safety—**even in emergency settings**.
WORLD PATIENT SAFETY DAY 2021

To learn about quality of care in MSF, check out this [quality e-learning on Tembo](#).

Click here for a Fact Sheet on Patient Safety Culture or to read [Four Facts About Patient Safety](#).

Click here to [give feedback about Patient Safety Culture in MSF](#).