Privacy statement

Artsen zonder Grenzen (hereinafter MSF) is committed to achieving compliance with the General Data Protection Regulation (GDPR) by the 25th of May 2018. The GDPR is designed to harmonize data privacy laws across Europe, to protect and empower all EU citizens’ data privacy and to reshape the way organizations across the region approach data privacy.

We process your personal data with the greatest possible care and only in accordance with the General Data Protection Regulation and the Dutch Data Protection Act General Data Protection Act.

MSF is the ‘responsible’ in the sense of the GDPR and therefore responsible for the correct and legitimate processing of your personal data. MSF is registered at Plantage Middenlaan 14, 1018 DD in Amsterdam.

When does MSF collect information about you as MSF Association member?

MSF collects your personal data:

- If you give it to us directly;
- On our website

DIRECTLY

You can give us personal information when you:

- Apply to become a member of an MSF Association
- Become a member of MSF Association

OUR WEBSITES

We use cookies to help us improve the performance of our website. Cookies are small text files that websites send to your computer (or phone or tablet). They store and keep information about how you use the website. We use them to give you a customized experience on our website. They make the use of our website faster and easier. We also share information about the use of our website with our partners for analysis. These partners may combine this information with other information that you have provided or that they have collected based on the use of their services.

According to the law, we may store cookies on your device if they are strictly necessary for the use of the site. We need your permission for all other types of cookies.

What information does MSF collect from you?

We process the following personal data:

When you apply to become member of an MSF Association we need to process certain information about you. We only ask for details that are needed to process your application. Such personal data is (please note that the above list of categories of personal data we may collect is not exhaustive):

- Name
- Date of birth
In connection with your membership, you may decide to submit, through our site or otherwise, personally identifiable information (including articles, opinions, statements or comments, position papers, documents). Only fellow members of the association will view all information entered into the interactive pages of the MSF association. No information stored or submitted on the association website is used to assess your qualifications as an employee or volunteer for MSF.

How does MSF use this information?

MSF uses your personal data:

- to process applications for MSF Association membership;
- to manage your membership including general assembly voting;
- to support necessary operational activities such as travel and visa;
- in compliance with statutory obligations;
- to organize events related to MSF Association;
- to inform you about upcoming events (including general assembly), information related to the MSF Association and to keep you updated about our work.

Who has access to this information?

MSF uses other organizations to help us process personal data and perform certain activities on our behalf. They may only use the information for the assignment they receive from us and are obliged to use your personal data carefully and secure them. The organizations we use must keep the data confidential and destroy it after use. MSF makes clear agreements about this in advance.

Our main data processors are listed below, but from time to time we may enable the services of others:

- partner supporting us on members administration
- partner supporting us on proving members with newsletters

Only if we are legally obliged to do so we will share your personal data with tax authorities, investigation authorities such as the police and judiciary, or with supervisors such as the Dutch Data Protection Authority.

In no case will MSF sell your data or simply make it available to other organizations or companies.

How does MSF protect your personal information?
MSF stores your personal data in a secure IT environment. Organizational and technical measures have been taken to protect your personal data.

How long does MSF keep this data?

MSF keeps the information you provide as long as necessary for the intended relationship with the organization and as long as MSF has a legal obligation to do so.

What is the legal basis for the processing of personal data?

Under the General Data Protection Regulation (GDPR), organizations may not simply process personal data.

Organizations may process 'normal' personal data when the data processing is based on one of the six GDPR bases.

These are the four GDPR bases that are relevant to your relationship with MSF. MSF therefore processes personal data if:

- you have expressly given permission for this; or
- it is necessary for the execution of an agreement; or
- it is necessary for compliance with a legal obligation

How can you change your personal data and can you access your data?

The GDPR gives you different rights with regard to your personal data, such as the right to access, change or delete. To exercise these rights, contact us as via association.msfh@amsterdam.msf.org. We will provide all the information you request as quickly as possible, but this can take up to 30 days. You may be asked to identify yourself or to answer some identifying questions.

Right of access

You can request all data that we have about you. Submit this request via the contact above so that we can take it into consideration and give you an overview of the personal data that we process about you.

Right of rectification

If you believe that your personal data is incorrect, you have the right to request that the data relating to you be updated or you may also access your profile page on the website and make the changes yourself. The latter being most preferred and also advised that you inform the association team when you make these changes. If you wish to have data updated, please contact us using the contact information above.

Right to restrict the processing

You have the right to ask us to stop or restrict the use of personal data in certain cases, for example where it is not necessary to do what you have provided us with, or if there is disagreement about the correctness or legitimate use. If you want to limit the use of data, please contact us using the contact information above.
Right to withdraw consent and right to object

When we process personal data for which you have given us the permission, you can withdraw your consent to the processing of your data at any time. This means that we will no longer process your personal data for that purpose.

If we process personal data for the protection of our legitimate interest, you may object to this at any time.

If you wish to withdraw your consent or object it to the processing of personal data by us, please contact us using the contact information above.

Right to erasure (“right to be forgotten”)

In some cases you have the right to have your personal data deleted, for example if you feel that we no longer need the personal data or use it unlawfully.

If you wish your data to be erased, please let us know by using the contact information above.

Right to data portability

If we process your personal data on the basis of your consent or the execution of a contract, you may request us to return the personal data provided to us in a standard format so that you can provide it to another responsible party. If that is possible, you can also request us to pass the personal data directly to the other responsible party.

If you wish to exercise the right to data portability, please contact us using the contact information above.

My question is not mentioned

For other questions about data protection you can contact our data protection officer via dpo@amsterdam.msf.org.

Submit a complaint to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens)

If you are concerned about how your data is being used or if you want to file a complaint, please contact us using the details above. You also have the right to file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) via the form or contact details available on their website https://autoriteitpersoonsgegevens.nl/nl.

When does MSF update this Privacy Statement?

This privacy statement was last updated in June, 2018. MSF changes this privacy statement when necessary. If MSF makes significant changes to the way the organization treats your personal information, MSF will make it clear on the MSF Association websites or you will be contacted directly. If you have questions, comments or suggestions, please let the organization know by contacting us by using contact details mentioned above.