

MSF-NL Association Privacy Statement

Updated August 2026 by Association and Board Team Lead and Data Protection Advisor

Artsen zonder Grenzen (Médecins Sans Frontières Netherlands, hereinafter “MSF”) has a legal and ethical duty to protect the personal information you share with MSF. We process your personal data with care and in accordance with the General Data Protection Regulation (the GDPR) and the GDPR Implementation Act (UAVG).

MSF is the data controller under the GDPR and therefore responsible for the lawful collection, use, and sharing (processing) of personal data. We only collect personal data that is strictly necessary to achieve the specific, explicit, and legitimate purposes outlined in this privacy notice.

MSF is registered at Plantage Middenlaan 14, 1018 DD in Amsterdam, the Netherlands.

When does MSF collect information about you as MSF Association member?

- MSF collects your personal data:
- When you provide it to us directly
- Through cookies when you visit our website.

Directly

You can give us personal information when you:

- Apply to become a member of an MSF Association
- Provide additional information as a member.

Our website

We use cookies to help us improve the performance of our website. Cookies are small text files that websites send to your computer (or phone or tablet). They store and keep information about how you use the website. We use them to give you a customized experience on our website. They make the use of our website faster and easier. We also share information about the use of our website with our partners for analysis. These partners may combine this information with other information that you have provided or that they have collected based on the use of their services.

According to the law, we may store cookies on your device if they are strictly necessary for the use of the site. We need your permission for all other types of cookies.

What information does MSF collect from you?

Throughout your relationship with an MSF Association, we may request certain information about you. We only ask for the information that is necessary for the relevant purpose, and not all data fields are mandatory:

- First and last name
- Date of birth
- Address details
- Contact details (phone number & email address)
- Address

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- Nationality
- Languages
- Gender
- Staff category
- Profession
- Topics of interest
- Motivation for joining the association

Collecting and analysing Association members' gender and nationality data serves to understand the composition of the Association and to inform future policy.

In connection with your membership, you may choose to submit, through our site or otherwise, some personal data for example in relation to articles, opinions, statements or comments, position papers, documents. Only fellow members of the Association and the Association and Board Team members will view all information shared through the interactive pages of the MSF association. No information stored or submitted on the association website is used to assess your qualifications as an employee or volunteer for MSF.

How does MSF use this information?

MSF use your personal data to:

- process applications for MSF-NL Association membership
- manage your membership including general assembly voting
- support necessary activities such as travel and visa
- comply with statutory obligations
- organize events related to MSF-NL Association
- inform you about upcoming events (including general assembly), share information related to the MSF-NL Association and to keep you updated about our work, as well as the work of the wider MSF movement
- analyse the composition of the Association for future policy.

What are the legal bases for the processing of personal data?

Under the GDPR, a legal basis is the lawful ground that justifies the processing of personal data. We process your information because:

- it is necessary for the performance of an agreement
- it is necessary for the purposes of MSF's legitimate interests
- you have given your consent, where required
- it is necessary to comply with a legal obligation.

Who has access to this information?

Inside of MSF only authorized staff has access to your personal data necessary to fulfil their duties.

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MSF shares your personal data with other organizations to assist in processing personal data and performing specific activities on our behalf (data processors). These organizations are authorized to use the information only for purposes defined by MSF and are obligated to handle your personal data with an adequate level of protection. MSF conducts assessments of third parties and establishes clear agreements to ensure compliance with these requirements.

Your personal data will only be shared with relevant public authorities where required by law.

Under no circumstances will MSF sell your data.

How does MSF protect your personal information?

We implement appropriate technical and organizational measures to protect your personal data and to prevent its loss, misuse, or alteration.

How long does MSF keep this data?

MSF retains your personal data for as long as necessary to fulfil the purposes for which it was collected and in compliance with legal and statutory obligations.

Is your data transferred outside the European Union (EU)?

MSF is a global organization with operational offices located in several countries both within and outside the EU. In the process of becoming a member of the Association, some of your data will be shared with the Association Members residing outside of the EU through an internal platform.

To ensure the security and confidentiality of your data, MSF guarantees that such transfers are either: made to a country deemed adequate by the European Commission, or subject to appropriate safeguards.

Your individual rights

You have the right to:

- Request overview of the personal information we hold about you (right of access)
- Request correction of inaccurate or incomplete information (right to rectification)
- Request deletion of your personal information in specific cases (right to erasure)
- Contest how MSF is using your personal information in certain circumstances (right to object)
- Request that MSF stops or restricts the use of your personal information in specific situations (right to restrict processing)
- Request a transfer of your personal information in a structured, commonly used, and machine-readable format in certain cases (right to data portability).

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To exercise these rights, please contact us at our postal address or via association.msfh@amsterdam.msf.org. MSF responds to such requests within one month of receiving the request.

My question is not mentioned

For other questions about data protection you can contact our data protection officer via dpo@amsterdam.msf.org.

Complaint to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens)

If you believe you are unable to exercise your rights or wish to report a violation of personal data protection rules, you have the right to file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens, AP) by completing the [form available on the AP website](#).

When does MSF update this Privacy Statement?

This privacy statement was last updated in August 2026. MSF changes this privacy statement when necessary. If MSF makes significant changes to the way the organization treats your personal information, MSF will make it clear on the MSF Association websites or you will be contacted directly. If you have questions, comments or suggestions, please let the organization know by contacting us by using contact details mentioned above.